



UX/UI Designer

LockDocs is a fintech company providing an identity-as-a-service platform to enable a frictionless customer onboarding experience for the financial services industry. Collecting and maintaining customer data is a massive pain point for the financial services industry and its customers. Our mission is to transform the way identity related information is data is shared, stored, and governed by empowering customers to own and manage their digital identity in a privacy-preserving and highly secure manner. With us, you will have the opportunity to work with members of the executive team and gain a broad range of experience, ideally suited to those interested in working in an entrepreneurial setting.

The UX/UI Designer will have an incredible opportunity to work with bleeding edge cloud technologies while launching a fantastic product to scale.

What We Are Looking For:

- You can look at a product/solution with a technical lens, from a customer-centric point of view
- You have excellent working knowledge of at least one of Figma, InVision, and/or Lucidchart
- You have a basic understanding of fundamental cloud principles, including infrastructure, cloud solutioning for optimal design and alleviating performance bottlenecks (including integrations with our clients/partners)
- You are comfortable working with internal and external groups to design solutions for interoperability/interconnectivity between various solution components and partner integration
- You are comfortable communicating with customers (both in a 1:1 setting and alongside the customer success/sales teams) to identify any UX-related issues
- You can translate customer feedback into diagrams, graphic illustrations, etc. to effectively relay client needs to the technical and executive teams
- You can quickly develop/translate an abstract (a problem description, a user story) from an idea into a visual/graphical presentation
- You can examine a problem or labour-intensive project and break it down into smaller task items as a part of an implementation roadmap - while keeping sight of the task at large
- You are an effective and succinct communicator who can tailor content to the audience (i.e., offering a simple, visual explanation to the customer success team vs. a highly technical and specific description for the development team)

Role-Specific Qualifications and Details:

- A diploma or degree in UX/UI Design (or related field) is **required**
- A results-oriented and proactive approach is essential
- Excellent communication skills and attention to detail
- Some prior relevant experience is an asset, but not required
- This is a remote position



Other Important Details:

- This is a 4-month paid internship
- The LockDocs team is based in Toronto
- The successful candidate is eligible to receive some formal training during the internship
- Compensation will be \$20-25/hr, depending on qualifications and experience

Program Requirements:

This internship is funded by the Government of Canada and work terms are under the Digital Skills for Youth (DS4Y) Program. DS4Y, an initiative from Innovation, Science and Economic Development Canada (ISED), provides an opportunity for youth to gain valuable training and work experience needed for today's digital economy.

Interns must meet *all* of the following criteria to be eligible for this government-funded internship. Please ensure you meet these criteria prior to submitting your application.

- You are a post-secondary graduate
- You are 30 years of age or younger on the start date of the internship
- You are legally entitled to work in Canada (ONLY candidates with Canadian citizenship, Permanent Resident status or persons who have been granted Refugee Status are eligible)
- You self-assess as underemployed, meaning you are employed below your level of education, outside your field of study, or hold part-time employment
- Priority will be given to candidates from underrepresented groups who identify as Indigenous (First Nations, Inuit, and Métis), persons with refugee status, and/or persons with a disability

How to Apply:

Enthusiastic candidates, please send your resume (pdf/online formats) to careers@lockdocs.com. We thank all applicants for their interest, however only those candidates selected for interviews will be contacted.

For more information about the company, please visit www.lockdocs.com